



Arlington Food Assistance Center (AFAC)
 Address: 2708 S. Nelson Street, Arlington, VA 22206
 Phone: 571-384-1448
 Website: www.afac.org/getfood

Welcome to AFAC

The Arlington Food Assistance Center (AFAC) is committed to providing free supplemental groceries to any Arlington County resident who cannot afford to purchase enough food for themselves or their families. **Face masks are required indoors at all times.**

1. Qualifications: Live in Arlington and get a referral from an Arlington County social service agency.

All AFAC clients must provide the following documents to obtain a referral and receive groceries:
 ONE photo ID and ONE proof of Arlington address.

Photo ID, examples:	Proof of Address in Arlington, examples:
<ul style="list-style-type: none"> • Driver's license or photo ID card 	<ul style="list-style-type: none"> • Driver's license or ID with current address
<ul style="list-style-type: none"> • Passport 	<ul style="list-style-type: none"> • Lease or utility bill
<ul style="list-style-type: none"> • APS school ID 	<ul style="list-style-type: none"> • Signed letter from the leaseholder AND leaseholder's lease or utility bill
<ul style="list-style-type: none"> • Photo ID from a social service agency (example: Arlington Free Clinic or SEEC) 	<ul style="list-style-type: none"> • Official mail from Arlington Public Schools, Department of Human Services, or another agency
	<ul style="list-style-type: none"> • Bank Statement or pay stub

If you already have a referral, bring your photo ID to AFAC and you will receive an AFAC barcode card. If you don't have a referral, on your first visit to AFAC, bring your photo ID and proof of address. It is required that you show your AFAC barcode card OR photo ID to receive groceries.

2. Referral: AFAC referrals last for 6 months and can be renewed on an unlimited basis.

- For weekly groceries, call the **Department of Human Services at 703-228-1300.**
- If you are 60 or older, call the **DHS, Arlington Area Agency on Aging at 703-228-1700.**
- If you have a child at the Arlington Public Schools, call your school's social worker.

3. AFAC distributes groceries at four locations. Notify your social worker know which site you prefer.

AFAC Headquarters at Nelson at 2708 S. Nelson St. – ***NEW HOURS***

Monday to Friday: 9:30 AM – 1:00 PM

Tuesday and Thursday Evening: 6:00 – 7:00 PM

Saturday morning: 9:00 – 11:00 AM

Arlington Mill Community Center at 909 S. Dinwiddie St: Monday, 9:30 – 11:30 AM

Gates of Ballston Community Center at 4108 4th St N.: Friday, 11:00 AM – 2:00 PM

Clarendon UMC Church at 606 N. Irving St, lower level: Saturday, 8:30 – 10:30 AM

4. Home deliveries for clients who are high risk:

Resources are limited for home deliveries. If you are disabled or immunocompromised, a friend or family member can pick up your AFAC groceries and bring them to you – they must bring your AFAC barcode card or your card number. Clients may pick up for two households in one visit.

If you do not have a local friend or family member who can help, call AFAC's Client Services Coordinator at **571-384-1448** to request home deliveries from an AFAC volunteer.

5. Facemasks are required indoors by all AFAC staff, volunteers and clients.

Individuals receiving groceries will be asked to wait on line, 3 feet apart. When possible, please leave children at home with supervision and leave high-risk family members at home.

If you are experiencing any symptoms of COVID-19, please stay home! Symptoms may include fever, tiredness, dry cough, and shortness of breath.

6. Client Conduct: It is expected that you show respect towards other clients and towards the volunteers who are here to serve you. Disruptive or inappropriate behavior will not be tolerated. If you are disruptive, you will not be served and may be asked to leave. Your social worker will be contacted and informed of the nature of the incident. Continued disruptive or inappropriate behavior will result in a permanent denial of service.

7. Weather Closures: Weather closures will be announced at www.afac.org.

8. Policy Changes: AFAC is a private non-profit organization. As such, service may be denied for the violation of any AFAC policy. AFAC reserves the right to amend these and other policies at any time.

9. Non-Discrimination: AFAC does not discriminate based on race, religion, ethnicity, first language, sex, sexual orientation, gender identity and expression, immigration status, age, or disability. AFAC is committed to maintaining a safe, supportive, and respectful space for all of the members of our community. **All Are Welcome.**