

The Arlington Food Assistance Center (AFAC) delivers free weekly groceries to homebound elderly and disabled clients.

At this time, lack of transportation is not a qualifier for AFAC home deliveries.



Questions? Contact us at: clientservices@afac.org

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DEFINITIONS

A client is Homebound if they cannot leave the home without the help of another person due to a physical disability or mental disorder. Or if their doctor believes their illness could worsen by leaving their home.



A Support System includes local family members, friends, neighbors, caseworkers, or home health aids who can reliably pick up groceries from AFAC on the client's behalf.



START HERE

Is the client homebound due to a serious disability or medical condition?

No

Yes

Is the client the sole caregiver of a homebound child?

Yes

Is there another AFAC distribution center that is more accessible? *i.e. in the client's apartment building or neighborhood. See list of locations.*

Yes

The client should attend the accessible AFAC distribution center in person. You will need to renew the client's referral and switch the "assigned food center."

No

No

Is the client isolating for COVID-19? *The CDC recommends isolating at home for 5 days. Clients may qualify for a one-time delivery.*

Yes

Does the client have a local support system who can shop at AFAC on their behalf?

Yes

A trusted proxy can pick up food on behalf of the client using the client's barcode card. *Photos of barcode cards or IDs are not accepted.*

No

No

The client does not qualify for home delivery.

They can shop at AFAC in person.

The client **qualifies for AFAC home delivery!**

